

# WELCOME TO LINDSTROM!



Dear New Resident,

You may have questions about the available resources and local services. For your convenience, we have enclosed information that may be of assistance and interest to you.

You may also visit our website at [www.cityoflindstrom.us](http://www.cityoflindstrom.us) for information City Meetings, Community Links, Visitor Information, Zoning, Utilities, Upcoming Events, etc.

Check out our Facebook page (CityOfLindstrom) or follow us on Twitter (LindstromCity) for the latest events.

If there is anything further we can help you with, please feel free to call us at Lindstrom City Hall at 651-257-0620.

Again, Welcome to Lindstrom! We're glad to have you here!

# CITY SERVICES

## WATER & SEWER SERVICES

The City has two wells and a half million-gallon water tower built in 1991. The tap water hardness is 8 parts per million. The average demand is 350,000 gallons per day with a peak demand of 1.2 million gallons per day. Lindstrom is known for the taste quality of its water.



The City charges a base water service fee of \$10 per quarter regardless of usage to maintain the water system. Additionally, the following tiers and rates will apply to each metered user for actual water usage during the quarterly billing cycle:

Tiers - Water Usage	Rates – Water Usage
0 - 20,000 Gallons	\$2.00 / 1,000 Gallons
20,000 + Gallons	\$2.25 / 1,000 Gallons
30,000 + Gallons	\$2.50 / 1,000 Gallons

Lindstrom is a member of the Chisago Lakes Joint Sewage Treatment Commission. Our sewer rate consists of a base fee of \$32.00 per quarter. Additionally, the following tiers and rates will apply to each user for actual sewer usage during the quarterly billing cycle:

Tiers – Sewer Usage	Rates – Sewer Usage
0 - 5,000 Gallons	\$7.10 / 1,000 Gallons
5,000 + Gallons	\$7.85 / 1,000 Gallons
Inside Metering Only	\$9.50 / 1,000 Gallons

The City has installed radio remote meters which are read each quarter. The reading dates will be as close to the end of the quarter as possible. The quarterly billing cycles are: January 1st - March 31st, April 1st - June 30th, July 1st - September 30th, and October 1st - December 31st. Water and Sewer rates are reviewed annually by the City Council and revised as needed. If you have questions on your water meter, meter readings, and or utility bills, please call 651-257-0621. Residents may drop off payments (instead of mailing) at Lindstrom City Hall (13292 Sylvan Ave). There is an outside Drop Box to the left of the main doors. We also offer On-line Payments, visit [www.cityoflindstrom.us](http://www.cityoflindstrom.us) – Departments – Utility Billing.

If you have problems with your sewer or water supply, contact City Hall (651-257-0610) between 8 AM and 4:30 PM. For after hour's emergencies, call the Chisago County Sheriff's Office dispatch (651-257-4100) and ask that the dispatcher relay your report to the appropriate Lindstrom City Official.

## CITY MAINTENANCE SERVICES



The Public Works department is operated under the direction of the Public Works Director. There are currently three full-time employees, and two seasonal part-time employees who are responsible for taking care of the City streets, park system, sewer, and water systems. [www.cityoflindstrom.us](http://www.cityoflindstrom.us) – Departments – Public Works (John - 651-257-0625.)

## BUILDING PERMITS & INSPECTION SERVICES

The City of Lindstrom requires Building Permits for most construction or alteration of buildings and their components within the City limits. These Permits include Building, Plumbing, Mechanical, Fireplace, Grading and Excavating, Impervious Surface, Fences, Roofing, Signs, Pools (over 5,000 gallons), Manufactured Homes Installation, Demolition, Siding, Windows, etc.



Apply for the following permits at the Lindstrom City Hall: Irrigation Meters, Impervious Surface, Grading/Excavation/Fill, Fences, Signs, Bees, Chickens. *Apply for all other permits at Chisago County Environmental Services, 313 North Main Street, Center City. 651-213-8371.*

## STORAGE OF SEASONAL & RECREATIONAL VEHICLES & ACCESSORY BUILDINGS



The City of Lindstrom has an Ordinance regarding the storage/parking of vehicles and recreational equipment outdoors in Residential areas. Please refer to [Ordinance 154.052](#) regarding unused Vehicles, Boats, Snowmobiles, Recreational Equipment, Yard location of stored vehicles, Accessory Buildings, Street Parking, and Limited Permits for guest vehicles, etc. If you have questions, please call the City Administrator at 651-257-0625.

## VARIOUS UTILITIES & SERVICES

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### MAIL SERVICES

The Lindstrom Post Office is located at the corner of Park Street and 1<sup>st</sup> Avenue North, servicing residents with both post office boxes and rural delivery. The Postmaster can be reached at 651-257-5169.



### XCEL ENERGY

Dependable **electric and natural gas** service is supplied by Xcel Energy (formerly Northern States Power Company), and maintains a service dispatch center in Forest Lake. To inquire about changing your electrical or gas service, use the following numbers:



Electric Emergency (power outage): 1-800-895-1999  
Gas Emergency (gas odor): 1-800-895-2999  
**Questions about Gas or Electric service: 1-800-895-4999**  
Streetlight Outage Only - Call Lindstrom City Hall 651-257-0610



### GOPHER STATE ONE-CALL



Before you dig a hole in your yard, make sure you are not digging near buried gas, electric or phone lines by calling: **1-800-252-1166 for Non-Emergency, and 866-640-3637 for Emergency calls.** There is not a charge to Residents for this service.

### GARBAGE SERVICES

Licensed Garbage Haulers available in our area are as follows: Croix Valley Pick-Up 651-257-6316, and Waste Management 1-800-782-7347. Residents may contact their choice of services.



### TELEPHONE



Frontier Communications services the Chisago Lakes area from its main switching office in Lindstrom. Different calling plans are available. To contact Frontier Communications, residential customers can call **1-800-921-8101**; commercial customers can call 1-800-483-5000; or visit them at <http://internet.frontier.com>.

### CABLE TV

Mid-Continent Cable offers 55 channels (including five premium channels and "pay per view") to Residents of Lindstrom. You may contact them at 1-800-783-2356, or visit them at [www.midcocomm.com](http://www.midcocomm.com). The local access (CLTV) channels 10 & 20, broadcast local programming including High School Sporting Events, Governmental Meetings and Hearings, Important Phone #'s, etc. If you would have a community based public announcement you would like to air on the local access channel 10, call Jack Doepke at 651-257-3004.



### SATELLITE TV

DirecTV is another service provider in the area. You may contact them at 1-877-798-6070. You can also visit their website [www.directpackages.com](http://www.directpackages.com).

## LAKES AREA POLICE DEPARTMENT (LAPD)



LAPD is a Community Oriented Police Department with 13 full-time Police Officers. It is headquartered out of Lindstrom City Hall. Dispatch and Jailing services for the City are provided by the Chisago County Sheriff's Department. The Police Department provides 24-hour coverage, seven days a week.

The Lakes Area Police Department encourages ongoing positive interaction between the Department and our area youth. Lake Area Police Department Officers teach D.A.R.E, Project Charlie, and National Child Safety Council programs in our local School System. The Officers' also offer Lindstrom Homeowners' a chance to participate in Operation ID and the Community Watch programs, promoting a safe environment for area Residents. For further contact information about the Lakes Area Police Department, call at 651-257-0622 or visit [www.cityoflindstrom.us](http://www.cityoflindstrom.us) – Community Links. Dial 911 for emergencies.

## ANIMAL CONTROL



All Dogs *and* Cats in the City of Lindstrom over 6 months of age must be licensed annually according to the Ordinances of the City of Lindstrom. When you come in to purchase a license, you must bring a copy of the animal's Certificate of Vaccination proving that the animal has had current vaccinations for rabies. The License Fee is \$5.00, and is used to offset the cost of providing Animal Control within the City. The License Tags are available at City Hall (13292 Sylvan Avenue) from 8 AM to 4:30 PM Monday through

Friday. The City and Lakes Area Police Department keep track of the numbered tags. If you're pet strays or is found by others, Lindstrom City Hall can help to get your pet back to you. If the City/LAPD detains an unlicensed animal, there will be additional owner costs to have Animal Control hold the animal until claimed.

Please be courteous when following the Ordinance regulations:

- Bring a Baggie or other device to clean up should your pet make a deposit along the way.
- Animals in Heat must be confined and kept away from other animals.
- Anytime an animal is outside its Owner's yard, it must be on a leash.
- Don't allow your Dog to bark repeatedly.
- Feces must be removed from the Owner's property within two days during the summer, and within three days during the Winter.
- Anyone with more than three dogs must obtain a Kennel License in addition to the regular dog License.

Please help us keep your neighbors and pets safe. ([Ordinances 92.04, 92.05, 92.06](#))

The City of Lindstrom also *requires Permits* for the Keeping of *Bees and Chickens* – Ordinance 92.15

## LINDSTROM FIRE DEPARTMENT



Lindstrom Fire Department (LFD) is a Volunteer Fire Department located at 12955 Lake Boulevard in Lindstrom. For more information, visit [www.lindstromfire.com](http://www.lindstromfire.com). You may call the Non-Emergency number for the Fire Hall at 651-257-0628, Chief Sellman at 651-248-7421, or dial 911 for Emergencies.

## COMPOST SITE

The Cities of Lindstrom, Stacy, Wyoming, and Chisago City, operate a Compost Site which is open and free to Residents of these Cities. It is open two days per week beginning in April, and continues through mid November (weather permitting). The hours are: Saturdays 9 AM - 4 PM, and Wednesdays 2 PM - 7 PM (or sunset in the fall). (We are closed on Holidays, and may be closed during inclement weather due to road conditions.) The facility is located near the Chisago Lakes Joint Wastewater Treatment Site at 31501 Lofton Avenue, Chisago City. Information can be found on our website at [www.cityoflindstrom.us](http://www.cityoflindstrom.us) – Resident News & Info. Or Departments – Public Works.



Chisago City, Lindstrom, Wyoming, and Stacy residents can compost leaves, grass clippings, and brush (up to 3" diameter) at no charge. We do not accept any kind of building materials. All bagged leaves, etc., must be emptied and the bags taken away by the Resident. In order to drop off raw compost, you will be asked for identification (Drivers License, Sewer & Water Bill and/or Property Tax Statement) showing your Street address within the City limits. Anyone *without* identification will be charged a fee of \$.50 per bag. [www.cityoflindstrom.us](http://www.cityoflindstrom.us) – Resident's News & Info

## CLEAN-UP DAY



Lindstrom and Chisago City sponsor an Annual Clean-up Day, usually occurring in May. This event takes place in Chisago City's Industrial Park on Liberty Lane, 3 blocks north of TH 8 on Co. Rd. 24. Trash and refuse of all kinds are accepted for a fee. Watch the Chisago County Press, or visit [www.cityoflindstrom.us](http://www.cityoflindstrom.us) – Resident's News & Info. as the time approaches. You may also call Chisago City at 651-257-4162.

## HAZARDOUS WASTE

Chisago County operates a Hazardous Household Waste Collection Center in the North Branch Industrial Park (29649 Grand Avenue). They are open Mondays (except Holidays) from 2 - 7 p.m. They will accept automotive products, Fuel, Paint, Household cleaners, Pesticides, and other misc. items. Contact Chisago County Environmental Services at 651-213-0450 for more information. There is no charge for this service if you are a Chisago County Resident. [www.cityoflindstrom.us](http://www.cityoflindstrom.us) – Resident's News & Info.



## VEHICLE DRIVER'S LICENSE



State Law requires that when you change residences, you must change the address on your Driver's License within 30 days. The local Deputy Registrar is located next to the City Hall in Chisago City (10625 Railroad Avenue). Their hours are Monday & Tuesday: 8 AM to 5:30 PM, and Wednesday-Friday: 8 AM to 4:30 PM. Vehicle Titles may be transferred, along with your License Renewals. You may also purchase License Tabs for your Car, Boat, and RV at this location. The phone number is 651-257-6578.

## ARDEN HILLS DRIVER'S TESTING CENTER

The City of Lindstrom leases their Community Center (next to City Hall) to Arden Hills Driver's Testing Center for Written and Behind the Wheel Testing and Licensing. They are open at the Lindstrom Community Center on Tuesdays only, from 10:00 a.m. to 11:15 a.m. for written testing on a walk-in basis. BUT, they only give written tests on the 2<sup>nd</sup> and 4<sup>th</sup> Tuesday of the month. Otherwise, they are conducting scheduled Driver's Behind the Wheel testing. If you would like to take your Behind the Wheel Driver's License exam at the Lindstrom location, you may call 651-284-1234. You may also visit [www.mndriveinfo.org](http://www.mndriveinfo.org) for further information.



## NEWSPAPERS



The weekly Chisago County Press takes several annual Minnesota Newspaper Association Awards for excellence. (Call 651-257-5115 for a subscription.) Both the Minneapolis and St. Paul newspapers are available to area Residents by carrier. One can order the Minneapolis Star Tribune by calling 612-673-4343. The St. Paul Pioneer Press can be ordered by calling 1-800-678-7737

# EDUCATION

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## PUBLIC SCHOOLS



The Chisago Lakes Area School District # 2144 serves much of the southern third of Chisago County. Known for high academic standards, the School District has been recognized for excellence by numerous statewide organizations. For any questions please contact the Chisago Lakes Schools District Office located at 13750 Lake Blvd. (TH 8), Lindstrom, or call 651-213-2000. [www.chisagolakes.k12.mn.us](http://www.chisagolakes.k12.mn.us) See also [www.cityoflindstrom.us](http://www.cityoflindstrom.us) – Community Links.

## COMMUNITY EDUCATION

The Chisago Lakes School District offers a wide variety of Community Education classes that meet throughout the year. For the most current listing of classes, call the Community Education Department at 651-213-2600. The Community Education Office is located off of St. Croix Ave. in Lindstrom (Building East of Wally Carlson's BP Gas). [www.chisagolakes.k12.mn.us/communityed](http://www.chisagolakes.k12.mn.us/communityed)





## ADDITIONAL RECREATIONAL FACILITIES

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Because the Chisago Lakes High School and Middle School are located within the City of Lindstrom, their Athletic Facilities add to the amenities available to City and area Residents. The Ball Fields, Tennis Courts, and other Recreational Equipment are often available for use by Lindstrom Residents. [www.chisagolakes.k12.mn.us](http://www.chisagolakes.k12.mn.us)

### SWIMMING POOL



Attached to the Chisago Lakes High School, is an Olympic Sized Swimming Pool that can be used by members of the Community. For Pool Hours, call Chisago Lakes High School at 651-213-2500. See also [www.cityoflindstrom](http://www.cityoflindstrom) – Community Links – Chisago Lakes Schools.

### CHISAGO LAKES ICE ARENA

The area is fortunate to have an Indoor Ice Skating Arena. For more Information call 651-257-8694, or visit [www.chisagolakesarena.com](http://www.chisagolakesarena.com).



### LAKES AREA RECREATION ASSOCIATION



Youth Sports in the area are handled by the Lakes Area Recreation Association (LARA). If you are interested in enrolling your Children in youth sports, or would like to Volunteer to help, visit them at [www.lakesarearec.org](http://www.lakesarearec.org).

### PUBLIC LIBRARY

The Chisago Lakes Area Public Library was built in 2005, and is located just off Highway 8 in Chisago Lakes Township, at 11754 302<sup>ND</sup> Street, Chisago City (East of the Chisago Clinic). For further information and hours, visit [www.cityoflindstrom.us](http://www.cityoflindstrom.us) – Community Links, or call 651-257-2817. Directions: Turn South off of Hwy 8 at Shoquist (stop light near Brinks Market). Turn Left on Stinson (stop sign). Follow Stinson in front of the Fairview Chisago Lakes Clinic to stop sign. The Library and parking are located on your left.



### CITY PARKS

The City of Lindstrom offers many parks and trails for residents and visitors alike. There is a Beach park, wilderness park, and many more. Some of the parks can be rented for special events. Visit [www.cityoflindstrom.us](http://www.cityoflindstrom.us) – Departments – Parks, and check them out.

## MEDICAL FACILITIES

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### FAIRVIEW HOSPITAL



Nationally recognized for heart care, Fairview Lakes Medical Center provides Hospital, Emergency, Urgent Care, and an Outpatient Clinic in the nearby City of Wyoming. Call 651-982-7000 or visit [www.lakes.fairview.org](http://www.lakes.fairview.org). A Medical Clinic including Physical Therapy, Home Health Care, and Hospice Services is available at Fairview Chisago Lakes Clinic in Chisago City. For an appointment, visit [www.lakes.fairview.org](http://www.lakes.fairview.org).

### ST. CROIX REGIONAL MEDICAL CENTER

The current facilities of St. Croix Regional Medical Center and Hospital are located in nearby St. Croix Falls, Wisconsin. A new Clinic facility was constructed in Lindstrom during the year 2012. It is located at 12375 Lindstrom Lane. The phone number is 1-651-400-2240. The main toll-free phone number is 1-800-642-1336, or visit [www.scrmc.org](http://www.scrmc.org)



# HUMAN SERVICES

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## FAMILY PATHWAYS

Family Pathways is a non-profit organization operating in Chisago City. They offer a wide variety of services and referrals. They are located at 10586 Liberty Ln, Chisago City. The Chisago facility is a Food Pantry only, and can be reached at 651-257-1308. (The "Thrift Store", where clothing, furniture, and house wares are available for purchase, is located in the City of Wyoming).

## RISE

RISE provides people with disabilities and other barriers with the tools and resources they may need to reach their full potential in employment, housing and personal growth. They are located at 13265 Sylvan Avenue in Lindstrom. Contact them at 651-257-2283 or [www.rise.org](http://www.rise.org).



## HEARTLAND ROUTE 285 EXPRESS



The Chisago-Isanti County Heartland Express is a rural Public Transit System which serves the Chisago Lakes area. The Rush Line Corridor begins in Downtown St. Paul, and travels north along I-35 as far as Hinckley. All vehicles are handicapped accessible, and provide curb to curb service. Fares are \$3.00 each way, and should be paid in exact change. All reservations should be made by 2:00 p.m. the day before you wish to ride. For further information regarding fares, departures, arrival times, or locations, visit [www.metrotransit.org](http://www.metrotransit.org), or call 763-689-8131 or 612-373-3333.

## VOTING

Lindstrom is located in Chisago County. Your voting precinct, if a resident of the City of Lindstrom, is in the Lindstrom Community Center, which adjoins the Lindstrom City Hall, located at 13292 Sylvan Avenue.



**AGAIN, WE WELCOME YOU TO LINDSTROM!**



**Lindstrom City Hall  
13292 Sylvan Avenue  
Lindstrom, MN 55045  
(651) 257-0620  
[www.cityoflindstrom.us](http://www.cityoflindstrom.us)**



CityOfLindstrom



LindstromCity